

## **EDITED KSA LISTING**

### **CLASS: Assistant Information Systems Analyst**

*NOTE: Each position within this classification may be required to possess all or some of these knowledge, skills or abilities.*

#	Knowledge, Skill, Ability
---	---------------------------

	Knowledge of:
<b>K1.</b>	Basic knowledge of information technology systems equipment, software, and practices as it relates to the IT environment.
<b>K2.</b>	Basic knowledge of analytical techniques needed to review and analyze information to determine options and recommend viable solutions.

	Skill to:
<b>S1.</b>	Analyze information and situations to identify problems, reason logically, and draw valid conclusions in order to determine and implement an effective course of action.
<b>S2.</b>	Effectively apply interpersonal skills to establish and maintain effective working relationships with others.
<b>S3.</b>	Communicate effectively both written and verbally in order to exchange and/or provide information to staff and others.
<b>S4.</b>	Operate a personal computer and/or other computerized equipment in order to perform daily duties (e.g., reports, tracking systems, presentation/training materials, etc).

	Ability to:
<b>A1.</b>	Listen and follow instructions to complete assigned tasks.
<b>A2.</b>	Reason logically to perform analytical tasks.
<b>A3.</b>	Handle multiple tasks in order to manage time efficiently.
<b>A4.</b>	Apply creative thinking in developing solutions.